

Quick-Start Guide

ArcGIS® Desktop 9.3

1

Prerequisites

- * If you are an existing user, your current license file will work with the updated version of the ArcGIS® License Manager. You will need to install the license manager included on the ArcGIS Desktop media.
- * Prior to installing, please review the system requirements. See <http://support.esri.com/index.cfm?fa=knowledgebase.systemRequirements.gateway>.

2

Get Your License File

Windows®

- * Use your hardware key number (371xxxxx), located on the hardware key included in the shipping container, to request your license file from Customer Service at <http://service.esri.com/> or e-mail service@esri.com.
- * Save the license file (*.efl9) you received from Customer Service to the machine you intend to use as a license server. This machine can be the same machine where the ArcGIS software is installed.

UNIX® (ArcInfo® Workstation)

- * Mount the ArcInfo Workstation installation media and CD to the directory for your UNIX platform.
- * Open the install_guide.pdf and follow the instructions under "Installing the ArcInfo license manager" to install the license manager.
- * From the 9.x \$ARCHOME/sysgen directory, run `./lmutil lmhostid` to obtain the host ID for this machine.
- * Use this host ID to request the license file from Customer Service at <http://service.esri.com/> or via e-mail at service@esri.com.
- * Save the license file you received from Customer Service to the machine you intend to use as a license server in the \$ARCHOME/sysgen directory as "license.dat". This machine can be the same machine where the ArcGIS software is installed.

3

Set Up the License Manager

Windows

- * Existing 9.x users, uninstall the previous version of the license manager.
- * Insert the ArcGIS Desktop installation media.
- * From the ArcGIS Desktop DVD setup menu, select ArcGIS License Manager to install the updated version of the license manager. Click the Help button

on the DVD setup menu located in the lower left-hand corner for more information.

- * Browse to the saved license file, complete the license manager setup.
- * Before restarting the computer, plug in the hardware key and wait for Windows to install the Hardware key driver.
- * Restart the machine once the driver installation is complete.
- * If you have trouble starting the license manager, refer to "Troubleshooting License Errors on Windows" in the License Manager Reference Guide, [lmrefguide.htm](#), located on the installation media under the \Desktop Documentation folder.

UNIX (ArcInfo Workstation)

- * Ensure you are logged in to \$ARCHOME/sysgen.
- * Uninstall the previous version of the license manager.
- * Open license.dat in a text editor, such as VI, and verify that the host name is correct on the SERVER line.
- * With administration privileges, start the license manager by running `./lmgrd -c license.dat > /dev/console &` from the license manager installation location.
- * Verify that the license manager has started by running `./lmutil lmstat -a -c license.dat`.
- * If you have trouble starting the license manager, refer to "Troubleshooting License Errors on UNIX" in the License Manager Reference Guide, [lmrefguide.htm](#), located on the installation media under the <platform> /Documentation directory.

4

Install ArcGIS Desktop or ArcInfo Workstation

ArcGIS Desktop (ArcView®, ArcEditor™, ArcInfo [Concurrent Use])

- * Insert the ArcGIS Desktop installation media. If auto-run is enabled, a DVD setup menu will appear. If auto-run is disabled, navigate to the DVD and run ESRI.exe.
- * Existing users, use the ArcGIS Uninstall Utility to uninstall any previous installations of ArcGIS 9.x.
- * Select the software you want to install from the setup menu and follow the instructions to complete the installation process.
- * If you have any questions about the DVD listings, click the Help button on the DVD menu for more information.

ArcInfo Workstation

Windows

Run setup.exe under the CD.Windows folder. Refer to the install.pdf located under the CD.Windows folder located on the installation media for detailed installation instructions.

UNIX

Installation is dependent on the UNIX platform. Refer to the specific install.pdf document found on your ArcInfo Workstation installation media.

5

More Information about ArcGIS

- * A single source of information and assistance for ArcGIS products is available via the ESRI Resource Centers Web site at <http://resources.esri.com>. Use the Resource Centers Web site as your portal to ArcGIS resources such as Help, forums, blogs, samples, and developer support.
- * For guidance on how to start using the software, go to Start > Programs > ArcGIS > ArcGIS Desktop Help and refer to the section Getting Started with ArcGIS Desktop. This location provides detailed information about ArcGIS including what's new at the 9.3 release.
- * Knowledge base articles, downloads, and user forums are available on the Support pages at <http://support.esri.com/>.