



06/26/2008

WRIGHT STATE UNIVERSITY
OHIO LINK GISNET
2455 N STAR RD STE 300
COLUMBUS OH 43221-3468

Dear: AMIN SHAFIE

ESRI will soon be shipping the ArcGIS 9.3 Updates! If you are eligible to receive tangible software, you can look forward to receiving your shipment very soon.

During the software installation process you will need to enter the registration number(s) below in order to register and use your license(s):

ArcView	UNK101699234
ArcEditor	UNK179379776
3D Analyst	UNK190476828
ArcScan	UNK204842644
ArcGIS Schematics	UNK233107344
Geostatistical Analyst	UNK229494822
Maplex	UNK203045310
ArcGIS Network Analyst	UNK221251582
Publisher	UNK197645974
Spatial Analyst	UNK206722795
Tracking Analyst	UNK201241185
ArcGIS Server Enterprise Advanced	ECP343355084
ArcGIS Server 3D Extension	ECP148773957
ArcGIS Server Spatial Extension	ECP145137485
ArcGIS Server Network Extension	ECP171322221
Geostatistical Analyst for ArcGIS Server	ECP364904197
Schematics for ArcGIS Server	ECP183886375
ArcIMS Server	ECP152424079

Installation Assistance If you need assistance with installation, please contact ESRI Technical Support:

Phone: 909-793-3774
Fax : 909-792-0960
Email: support@esri.com
Hours: 6 am to 5 pm (Pacific time), Monday through Friday

Customer Service Assistance If you have questions about your order or license count, please contact ESRI Customer Service: contact ESRI Customer Service:

Phone: 1-888-377-4575 Option 1
Email: service@esri.com
Hours: 8 am to 5 pm (Pacific time), Monday through Friday

Thank you for choosing ESRI products!

Sincerely,

ESRI Customer Service