

Contents of the ArcGIS Desktop 9.3 DVD

Quick-Start Guide

Check out the Quick-Start Guide for information on prerequisites, installation and places to find additional information and assistance for the ArcGIS products. The hardcopy version of the Quick-Start is included in the product media kit.

ArcGIS 9 Uninstall Utility – required if upgrading an existing installation

This utility will assist you in locating and removing previously installed and conflicting ArcGIS products, in preparation for the installation of ArcGIS 9.3. [Click here](#) for more information.

ArcGIS Desktop 9.3

ArcGIS Desktop

ArcView, ArcEditor, and ArcInfo products and the optional ArcGIS extension products.

ArcGIS Crystal Reports Wizard

The Crystal Reports runtime is required to use the ArcGIS Crystal Reports Wizard.

ArcGIS Tutorial Data

Tutorial data for ArcGIS Desktop and extensions.

ArcGIS License Manager –REQUIRED UPDATE FOR 9.3

The copy protection mechanism for the ArcGIS Desktop 9.3 and ArcInfo Workstation 9.3 has been upgraded. You will need to install the updated license manager to use the 9.3 products. [Click here](#) for details on new functionality added and instructions for installing the updated license manager.

ArcSDE for Microsoft SQL Server Express

SQL Server Express for sharing geodatabases using ArcSDE.

ArcReader for Windows

Stand-alone product for viewing, querying, browsing, and printing published map files (PMFs) made from ArcGIS Publisher.

ArcGIS Pre 9.3 GDB Direct Connect

Allows you to install direct connect drivers for connecting to older geodatabases from an ArcGIS 9.3 client so that a 9.3 client can connect to a 9.0, 9.1 or 9.2 SDE geodatabase.

ArcGIS Desktop Installation Guide

The installation guide contains detailed information for installing ArcGIS Desktop.

ArcSDE for Microsoft SQL Server Express Installation Guide

The installation guide contains detailed information for installing ArcSDE for Microsoft SQL Server Express.

ArcGIS Pre 9.3 GDB Direct Connect Installation Guide

The installation guide contains detailed information for installing ArcGIS Pre 9.3 GDB Direct Connect.

ArcGIS Desktop 9.3 Developer Resources

Documentation, tools, and sample code for developers customizing ArcGIS Desktop using Visual Basic for Applications or extending ArcGIS Desktop using Microsoft .NET Framework, Visual Basic 6 and Visual C++

[ArcGIS VBA Resources for Developers](#)

[ArcGIS Desktop SDK for the Microsoft .NET Framework](#)

[ArcGIS Desktop SDK for Visual Basic 6](#)

[ArcGIS Desktop SDK for Visual C++](#)

ArcGIS 9 Uninstall Utility

This utility will assist you in locating and removing previously installed and conflicting ArcGIS products, in preparation for the installation of ArcGIS 9.3.

Description:

This utility will locate and automatically remove ArcGIS 9.x products that are installed on your machine. Uninstalling these products is required to install ArcGIS 9.3.

System Requirements:

Platform: PC-Intel

ArcGIS Software: ArcGIS 9.0, 9.1, or 9.2 products (excluding Beta releases)

How to use the Unistall Utility

Launch the utility by running 93ConflictDetector.exe

Conflicting products will be displayed.

Click uninstall to remove all products displayed.

After the conflicting products have been removed, click exit to dismiss the utility.

ArcGIS 9.3 products can now be installed.

Logs of the uninstall process for each product can be found at C:\documents and settings\My Documents folder.

Known Issues

- The uninstall utility will not locate and remove third party extensions or plug-ins. You should manually uninstall these products (using the Operating System Add/Remove) before removing your ArcGIS products.
- Beta releases are not detected.
- Product versions prior to 9.X are not detected.
- 93ConflictDetector.exe and 93ConflictDetector.txt must exist in the same location for the utility to function properly.
- The contents of 93ConflictDetector.txt should not be changed.

ArcGIS Products this utility will uninstall:

ArcGIS 9.2 Products

ArcGIS Desktop

ArcGIS Desktop SDK for the Microsoft .NET Framework

ArcGIS Desktop SDK for VB6

ArcGIS Desktop VBA Developer Resources

ArcGIS Desktop SDK for Visual C++

ArcGIS ArcReader

ArcGIS Desktop Evaluation Edition

ArcGIS Survey Analyst Cadastral Editor
ArcGIS Engine SDK for the Java Platform
ArcGIS Engine SDK for C++
ArcGIS Engine SDK for the Microsoft .NET Framework
ArcGIS Engine SDK for Visual Basic 6
ArcGIS Engine SDK for Visual C++
ArcGIS Engine Runtime
ArcGIS Server for the Microsoft .NET Framework
ArcGIS Server for the Java Platform
ArcGIS Server Web ADF Runtime for the Microsoft .NET Framework
ArcGIS ArcIMS
ArcIMS Web ADF for the Microsoft .NET Framework
ArcIMS Web ADF for the Java Platform
ArcGIS Help System for the Java Platform
ArcGIS ArcInfo Workstation
ArcGIS Image Server
ArcGIS Image Server MicroStation Client
ArcGIS Image Server AutoCad Client
ArcGIS Image Server ArcGIS 9.1 Client
ArcGIS Image Server ArcGIS 9.2 Client
ArcGIS Image Server Client Core
ArcGIS ArcSketch

ArcGIS 9.1 Products

ArcGIS Desktop
ArcGIS Desktop Developer Kit
ArcGIS ArcReader
ArcView 9.1 (Demo Edition)
ArcGIS Engine Developer Kit
ArcGIS Engine Runtime
ArcGIS Server
ArcGIS Server .NET Application Developer Framework
ArcGIS Server Java Application Developer Framework
ArcGIS ArcIMS
ArcGIS ArcInfo Workstation
ArcGIS ArcSketch
ArcGIS Tracking Server

ArcGIS 9.0 Products

ArcGIS Desktop
ArcGIS Desktop Developer Kit
ArcGIS ArcReader
ArcView 9.0 (Demo Edition)
ArcGIS Engine Developer Kit
ArcGIS Engine Runtime
ArcGIS Server
ArcGIS Server .NET Application Developer Framework
ArcGIS Server Java Application Developer Framework
ArcGIS ArcIMS
ArcGIS ArcInfo Workstation
ArcGIS Tracking Server

Other

ArcGIS Business Analyst 9.1 and 9.2
ArcGIS Military Analyst 9.1 and 9.2
ArcGIS Military Overlay Editor 9.2

ArcGIS License Manager – REQUIRED UPDATE FOR 9.3

The copy protection mechanism for the ArcGIS Desktop 9.3 Concurrent Use product lines (including ArcGIS Desktop, ArcView (Concurrent Use) and ArcInfo Workstation 9.3) has been upgraded to use the FLEXnet Publisher v11.4 software. The ArcGIS 9.3 License Manager (FLEXnet Publisher v11.4) upgrade provides three major improvements:

1. A version of the FLEXlm license manager supported by Macrovision
2. NIM005965 - ArcGIS License Manager does not work on Windows Vista.
3. NIM003635 – Remote Desktop connection breaks the License Manager.

Important:

- We no longer use the FLEXlm v7.0 Licensing system used with previous versions of ArcGIS.
- You can continue to use your existing hardware key and license file with the new ArcGIS 9.3 License Manager.
- You will no longer be able to use your existing license server for the ArcGIS Desktop 9.3 Concurrent Use, ArcView 9.3 Concurrent Use, and ArcInfo Workstation 9.3 products. The License Manager that shipped with these products at 9.2 can only be used for 9.2, and prior 9.x, products. **The license manager that ships with ArcGIS 9.3 can be used for 9.3 as well as for prior released 9.x products.**

When using the 9.3 LMTOOLS GUI, you will see a **Borrowing** tab. Note that license borrowing is not enabled for the ArcGIS 9.3 release. We plan to enable this feature for a post 9.3 release.

New ArcGIS 9.x users

Simply install the ArcGIS License Manager, available on the ArcGIS Desktop 9.3 Concurrent Use product media on any one of the supported platforms, and use it to serve licenses to the ArcGIS Desktop 9.3, ArcView 9.3 (Concurrent Use) and ArcInfo Workstation 9.3 products. Follow the **Installing the License Manager** topic below to install the updated license manager.

Existing ArcGIS 9.x users

Uninstall all previous versions of the ArcGIS 9x products, and the ArcGIS License Manager software. Then install the ArcGIS License Manager available on the ArcGIS 9.3 Concurrent Use media on any one of the supported platforms. Use the updated ArcGIS License Manager to serve licenses to ArcGIS Desktop 9.3 Concurrent Use, ArcView 9.3 Concurrent Use, and ArcInfo Workstation 9.3 products. Then follow the **Installing the License Manager** topic below to install the updated license manager.

Migration: Using the old and new version of the ArcGIS License Manager simultaneously

To avoid disrupting your production environment, you can setup the ArcGIS 9.3 License Manager on a second machine. This will allow your existing ArcGIS products to continue working as they currently are, and the ArcGIS 9.3 products to operate using the updated 9.3 license manager. For Windows machines, each license server will require its own hardware key and corresponding license file. For UNIX machines, only a new license file tied to the machine's hostid is required.

Installing the License Manager

Windows

1. Uninstall any previous versions of the ArcGIS License Manager and the Sentinel Protection Installer Hardware key drivers from Add/Remove Programs.
2. Save the license file received from ESRI Customer Service to your license server.

3. Plug in the USB or Parallel Port key.
4. Run the License Manager install from the DVD and follow the instructions.

Please submit a request for your ArcGIS Desktop, or ArcInfo Workstation 9.3 license file and hardware key at service.esri.com, if needed.

If you have any questions or issues concerning licensing:

- Domestic customers contact [Technical Support](http://support.esri.com) at <http://support.esri.com>, or call 888-377-4575 or 909-793-3774.
- International customers should contact their local ESRI distributor

